

10-14-16

OVR Staff:

Last week, staff from both OFB and OVR participated in the statewide WIOA training in Lexington. During the training, we received some very valuable information from you. We want you to know that we are reviewing your feedback and questions and we will be providing you with more information in the coming weeks. We are also looking forward to hearing from those of you who will be attending our make-up training session here in Frankfort on October 25 – 27.

Some areas of concern that we heard from you included:

- The need for more communication on multiple levels

- The need for more information regarding Pre-Employment Transition Services and how to provide those services directly to consumers

- Order of Selection – has closing categories helped our financial situation?

- Morale is low

- Maintaining confidentiality while working in cubicles

As we mentioned during the training, we will carefully compile your feedback along with that gained from our make-up session in a couple of weeks. We will also combine the external resources that were discussed last week and those we will receive at the make-up training. This information will be provided to you in detail in the coming weeks.

OVR staff will be working together to provide you with brief weekly updates regarding these and many other subjects specific to how we are progressing with the implementation of WIOA.

Thank you!

Holly Hendricks